

Dear Magnolia Bank Family,

We recognize that these are unsettling times. We are determined to continue delivering the financial services you need while doing our part to help protect the health and well-being of our employees, customers and the overall communities we serve. We're closely monitoring the guidance from the CDC and from our national, state and local government leaders. Based on their advice, we're implementing preventive measures to help reduce the spread of the virus. We will keep you informed via social media and our website.

Temporarily our banking centers will operate on a restricted-access basis, offering as many services as possible at the drive-thru. For needs that are unable to be serviced at the drive-thru, please contact your local banking center or loan officer and we will assist you.

Our Preventive Measures

- Practicing "social distancing" in our workspaces
- Increased employee awareness and hygiene habits; directed employees exhibiting signs of illness to stay home
- Disinfecting "touch" surfaces in our workspaces throughout the day
- Directing certain administrative functions to work from home
- Replaced in-person group meetings with teleconference meetings
- Proactively taking steps to ensure the continuity of our operations

Various Ways You Can Bank

- Banking Centers will be open normal business hours
- Our employees are ready to provide support by phone
- Online/Mobile Banking view accounts, deposit checks, make payments & transfer funds
- ATMs are available 24/7
- Open accounts online at www.magnoliabank.com

Our thoughts and prayers go out to the people who have been affected by this unprecedented event. We appreciate the healthcare workers, government agencies and leaders who are on the front line working to contain this coronavirus. We remain committed to delivering banking services while making every effort to keep our employees healthy so we can take care of YOU.

Scott Conway, CEO

Deena London, President & COO

Experience the Magnolia Way

